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### CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

#### Listing of Claims:

Claim 1 (currently amended): A portable device, comprising:  
a storage unit having a first portion and a second portion, the second portion comprising a protected region;  
a configuration application stored in the second portion; and  
a control unit communicatively coupled to the storage unit, the control unit to execute the configuration application to determine whether configuration of the portable device is desired based upon detection of a problem by a base station after an update to the portable device, request configuration information in response to determining that configuration is desired, receive the requested configuration information, and store the requested configuration information in the first portion of the storage unit.

Claim 2 (previously presented): The portable device of claim 1, wherein the control unit to further initialize the portable device using at least a portion of the configuration information.

Claim 3 (canceled)

Claim 4 (previously presented): The portable device of claim 1, wherein the control unit to establish a communication link with a remote device to receive the configuration information.

Claim 5 (canceled)

Claim 6 (previously presented): The portable device of claim 1, wherein the control unit to receive at least one of an operating system, protocol stack layer, and application layer of the portable device.

Claim 7 (currently amended): The portable device of claim 1, wherein the control unit to determine whether restoration of the portable device to a prior operational state is desired; and

further wherein the configuration information includes reconfiguration information associated with the portable device in the prior operational state.

Claim 8 (currently amended): A method, comprising:

~~detecting~~ diagnosing a malfunction of a portable device using a remote device after a software update to the portable device;

determining in the portable device itself if configuration of the portable device is desired based on diagnosing ~~detecting~~ the malfunction;

executing one or more instructions on the portable device to receive configuration information in response to determining that configuration of the portable device is desired; and storing the received configuration information in the portable device.

Claim 9 (original): The method of claim 8, further comprising initializing the portable device with at least a portion of the received configuration information.

Claim 10 (currently amended): The method of claim 8, comprising establishing a wireless connection with ~~[[a]]~~ the remote device, transmitting a unique identifier associated with the portable device, and receiving configuration information from the remote device associated with the unique identifier.

Claim 11 (original): The method of claim 8, wherein determining if configuration is desired comprises detecting an indication to reconfigure the portable device.

Claim 12 (original): The method of claim 8, wherein storing the received configuration information comprises storing at least one of an operating system, protocol stack, and application layer of the portable device.

Claim 13 (currently amended): An article comprising one or more machine-readable storage media containing instructions that if executed enable a portable device to:

receive an indication from a base station that the base station ~~detected~~ diagnosed a malfunction of the portable device;

determine whether configuration information for the portable device is desired based on the indication;

request the configuration information from a remote device;  
store the configuration information received from the remote device in response to requesting the configuration information; and  
configure the portable device using the configuration information.

Claim 14 (previously presented): The article of claim 13, wherein the instructions if executed enable the portable device to request the configuration information in response to detecting an indication to reconfigure the portable device.

Claim 15 (previously presented): The article of claim 13, wherein the instructions if executed enable the portable device to transmit a unique identifier associated with the portable device and receive the configuration information associated with the unique identifier.

Claim 16 (previously presented): The article of claim 13, wherein the instructions if executed enable the portable device to initialize the portable device using at least a portion of the configuration information.

Claim 17 (previously presented): The article of claim 13, wherein the instructions if executed enable the portable device to store information to upgrade the configuration of the portable device.

Claim 18 (previously presented): The article of claim 13, wherein the instructions if executed enable the portable device to store at least one of an operating system, protocol stack, and application layer of the portable device.

Claims 19 – 32 (canceled)

Claim 33 (previously presented): The portable device of claim 1, wherein the control unit to determine whether configuration is desired comprises the control unit to receive an indication from a base station to which the portable device is coupled.

Claim 34 (currently amended): The portable device of claim 1, wherein the control unit to further visually verify with a user that the configuration is desired prior to the request for the configuration information.

Claim 35 (currently amended): The method of claim 11, wherein detecting the indication comprises receiving the indication from a base station if the base station diagnoses detects a problem with the portable device.

Claim 36 (currently amended): The method of claim 8, further comprising visually prompting a user to verify that the configuration is desired.

Claim 37 (currently amended): The method of claim 11, further comprising reconfiguring the portable device to a previous operable state using reconfiguration information associated with the portable device in the previous operational state.

Claim 38 (previously presented): The method of claim 37, further comprising reconfiguring the portable device after an unsuccessful upgrade attempt.

Claim 39 (currently amended): The method of claim 8, further comprising detecting diagnosing the malfunction by a base station and generating and transmitting an indication to the portable device.

Claim 40 (previously presented): The method of claim 39, further comprising establishing a secure connection between the base station and the portable device.

Claim 41 (previously presented): The portable device of claim 4, wherein the control unit is to provide a unique electronic identifier to the remote device.

Claim 42 (previously presented): The portable device of claim 41, wherein the requested configuration information is associated with the unique electronic identifier.

Claim 43 (new): The method of claim 8, including diagnosing the malfunction in response to booting the portable device.

Claim 44 (new): The portable device of claim 1, wherein the control unit to execute the configuration application to determine whether configuration of the portable device is desired based upon the detection of the problem by the base station in response to a booting of the portable device.

**Claim 45 (new):** The portable device of claim 1, wherein the control unit to further prompt a user to couple the portable device to a battery charger prior to the request for the configuration information.

**Claim 46 (new):** The method of claim 8, further comprising prompting a user to couple the portable device to a battery charger prior to executing one or more instructions on the portable device to receive the configuration information.